**Mr Alexander Lewis**

contact@alexanderlewis.me

**Profile**

A highly motivated and hardworking individual, who has completed their GCSE's, achieving excellent grades in both Maths and I.T, and has also been looking to secure a position in a technical or I.T based job to use and further develop my I.T skills, hardware as well as software skills and knowledge in a practical and fast-paced environment. Being exposed to a wide range of technologies I have the ability to play a key role in troubleshooting and diagnosing hardware and software problems which meet business objectives.

**Skills**

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| --- | --- |
| * Repairing Computer hardware * Troubleshooting hardware and software * Web Programming (HTML, CSS, PHP, JS) * Component level 3 hardware diagnosis and repair. | * Software Programming * Android App Programming * Working in a Team * Great at Problem Solving * Photoshop Knowledge |

**Education**

*Cisco CCNA Accreditation – March 2015*

Completed the Cisco CCNA Accreditation in 2015 and completed a WorldSkills competition for Cisco Network Management and Technician coming 2nd in Wales. Having this accreditation reflects that I am able to fully set up and manage a Level 3 network including ACLs, network routing and switching, network security and creating local and wide networks.

*Cardiff and Vale College,*90-Credit Diploma IT September 2014 – May 2015

|  |  |
| --- | --- |
| * Software Design & Development – Distinction * Web Design & E-Commerce – Distinction * Computer Systems - Distinction | * Database Design – Distinction * Computer Animation – Distinction |

*Ysgol Gyfun Gymraeg Plasmawr,  
GCSE Grades* September 2012 – June 2014

|  |  |
| --- | --- |
| * Maths – A * Information Technology – A\* * Art + Graphics – B * English & Welsh Literature - A | * Science (Chemistry, Physics & Biology) – B * Religious Studies GCSE – C * Media – B * English & Welsh - A |

**Employment History**

*McDonalds Restaurants  
Crew Member August 2014 – Present*

Whilst working for McDonalds, I have had to deal with serving and interacting with customers, whether it is dealing with a complaint or answering a questing. I also have had to cook and serve food for them whilst being under the pressure of how busy it is in the store.

From this job I have learned how to communicate more within a team of staff and have been able to work together to satisfy customers and other staff members.

*The Conway Pub  
Staff Member November 2013 – August 2014*

Working in The Conway Pub was very similar to working in McDonalds, although the main difference was that I had to clean up more than serve food and drinks. I cleaned all areas of the pub and also had to clean cutlery and glasses. On top of that I had to stock up any items that were needed.

**Experience**

*Ysgol Gyfun Gymraeg Plasmawr, Cardiff  
Graphics Designer June 2013 – June 2013*

At Plasmawr, the main skills I used were working independently and also working with others at times as most of the work required me working independently. My main job was to create a desktop background for the students and the staff of the school. I used Adobe Photoshop CS4 which I was able to use to put many graphical skills in there, and also to improve my own graphical skills. A great achievement from this is to know that my work is all across the school computers, so that when a user logs onto the computer, my desktop background is displayed.

A second time I had experience at Plasmawr was when I designed the 2014 yearbook for the leaving year after completing their GCSEs. This included using Photoshop, and inDesign to create a 50+ book with carefully created graphics and a lot of hard work adding content and images together to create the 2014 leavers yearbook.

*Sequence, Cardiff  
Web Developer* *March 2013 – March 2013*

Whilst working with Sequence, I improved many skills from Working with Others, independent work, and Web Developing Skills. Throughout the week at Sequence, I was working with two web developers who gave advice and helped improve my communication skills and web developing skills by showing me more features on how to create websites in different ways. I also got the chance to work with a back-end programmer who deals with C++ and C# languages, who then gave me some information on the language and helped improve my knowledge about it. A big achievement that I received from working at Sequence is being able to work in a Web Developing Company which is incredible.

**Interests**

Website Design and Development - My main hobby and interest. Creating games and applications is another hobby of mine. Going on my computer to program anything that comes to mind. I also enjoy making music either by playing guitar or by using synthesizers, midi controllers and software to make something of my own.

**References**

Available on request.